



Important Numbers

Medicare

1-800-MEDICARE

(1-800-633-4227)

Part D Prescription Drug Helplines:

1-855-677-2783

(Age 60 & over)

1-800-926-4862

(Age 59 & younger)

For questions or concerns about an insurance company or agent, call:

**Office of the Commissioner
of Insurance**

1-800-236-8517

oci.wi.gov



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Wisconsin Board on Aging and Long Term Care

1402 Pankratz St., Suite 111

Madison, WI 53704-4001

1-800-242-1060

longtermcare.wi.gov

BOALTCMedigap@wisconsin.gov



Medigap Helpline

A Part of the
Wisconsin SHIP

State Health Insurance & Assistance Program

1-800-242-1060

We can help you make
informed insurance decisions

Language translation services available

Are You:

- On Medicare?
- Disabled?
- Unsure about a health insurance decision you made or need to make?
- Concerned with Long-Term Care costs?

Avoid Costly Insurance Mistakes By:

- Being uninsured or underinsured
- Missing open enrollment deadlines
- Incurring ongoing premium penalties
- Serving pre-existing condition waiting periods
- Dropping insurance coverage
- Missing guaranteed issue protections

Call Us When You Decide To:

- Start Medicare
- Change insurance coverage
- Enroll in Part B or Part D of Medicare
- Quit, change jobs, or retire
- Purchase Long-Term Care insurance
- Relocate

Or When You:

- Know that you will lose or change your employer/union group healthcare coverage
- Need assistance to apply for Extra Help with Medicare prescription drug plan costs
- Want to determine if you are eligible for help to pay your Medicare Part B premium and/or other Medicare out of pocket costs

Be An Informed Consumer:

Understand

- Original Medicare
- Medicare Advantage plans
- Enrollment and disenrollment periods for Medicare Advantage plans
- Medicare Supplement policies (Medigap)
- Wisconsin mandated benefits
- Long-term care insurance options (community-based care and nursing home care)
- Spousal impoverishment protections
- Employer and retiree group health insurance coverage

- How Medicare Part D benefits and enrollment periods coordinate with current prescription coverage
- COBRA and continuation of group health insurance options
- Prescription assistance programs
- Wisconsin's SeniorCare State Pharmaceutical Assistance Program
- Medical Assistance or Badgercare
- Premium assistance programs for Medicare
- Coordination with Military and Veteran health benefits
- Federal employee health benefits
- Wisconsin's Family Care Program
- How to enroll in Original Medicare: Call **Social Security** at **1-800-772-1213** or go to **www.ssa.gov**
- Health Insurance Marketplace and Medicare coordination
- End Stage Renal Disease and Medicare

Call us at

1-800-242-1060

**Understand your rights
and options!!**