



STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE
1402 Pankratz Street, Suite 111
Madison, WI 53704-4001

Ombudsman Program (800) 815-0015
Medigap Helpline (800) 242-1060
Part D Helpline (855) 677-2783
Fax (608) 246-7001
<http://longtermcare.wi.gov>

MEMBERS of the BOARD
Barbara M. Bechtel
Michael Brooks
Abigail Lowery
Tanya L. Meyer
Dr. Valerie A. Palarski
James Surprise
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
And
STATE LONG TERM
CARE OMBUDSMAN
Heather A. Bruemmer

**BOARD MEETING AGENDA
OPEN MEETING NOTICE**

**Wednesday, August 4, 2021
9:00am -12:30 pm**

This meeting will be held virtually via Zoom.

Join online:

<https://us02web.zoom.us/j/82217386806?pwd=empYM0JqLzUzVy9FbWxHSUFqZnhKdz09>
Password: 444214

Join by phone: 888-363-4734 (US Toll Free)
Conference code: 723163

- 9:00am Welcome, Call to Order: **Tanya Meyer**, Chair
Changes to Agenda
Approval of Agenda
Approval of Minutes (May 12, 2021)
- 9:15am **Jill Melville, Family Care Lead and Kathleen Miller, IRIS (Include, Respect, I Self-Direct)**
Lead: Family Care and IRIS updates
- 10:00am **Cynthia Ofstead**, Director, Office on Aging, Bureau of Aging and Disability Resources
Division of Public Health (DPH) Wisconsin Department of Health Services: DPH Program
Updates
- 10:45am Break
- 11:00am Program updates:
Jessica Trudell, Counsel to the Board
Kim Marheine, Ombudsman Services Supervisor
Kellie Miller, Volunteer Services Supervisor
Vicki Buchholz, Medigap Helpline Services Supervisor

Heather A. Bruemmer, Executive Director/State Ombudsman: Administrative Report

12:10pm Comments from the public. Public comment will be limited to three (3) minutes per person. Your microphone will be muted after three (3) minutes. If you would like to offer a comment during this period, please identify yourself in the messaging function of Zoom or wait for instructions if you are appearing via phone.

12:25pm Other issues to come before the Chair:
-Discuss nomination process for February 2022 Executive Committee election
-Next meeting: October 27th
-Adjournment

Reasonable accommodations, including providing materials in an alternative format, can be available for qualified individuals with disabilities upon reasonable advance request. This agency, to the extent possible, holds meetings in facilities that are physically accessible to persons with disabilities. For questions about accessibility or to request a reasonable accommodation in advance, please contact us at (608) 246-7018.