

## STATE OF WISCONSIN BOARD ON AGING AND LONG TERM CARE

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Ombudsman Program (800) 815-0015 Medigap Helpline (800) 242-1060 Part D Helpline (855) 677-2783 Fax (608) 246-7001 http://longtermcare.wi.gov MEMBERS of the BOARD Barbara M. Bechtel Michael Brooks Tanya L. Meyer Dr. Valerie A. Palarski James Surprise Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
And
STATE LONG TERM
CARE OMBUDSMAN
Heather A. Bruemmer

## BOARD MEETING AGENDA OPEN MEETING NOTICE

Wednesday, February 10, 2021 9:00am -12:30 pm

This meeting will be held virtually over BlueJeans in consideration of the Public Health Emergency, Governor Evers' Executive Orders #104 and #94, "Stop the Spread" guidance and Emergency Order #12 of Public Health Madison & Dane County.

Join online: https://bluejeans.com/643164515164/3885

Join by phone: 608-422-4695 Meeting ID: 6431 6451 5164 Participant Passcode: 3885

9:00am Welcome, Call to Order: **Tanya Meyer**, Chair

Changes to Agenda Approval of Agenda

Approval of Minutes (October 2020)

9:15am Equity and Inclusion Plan for the Board on Aging and Long Term Care: Jessica Trudell,

Counsel to the Board

9:40am Otis Woods, Administrator, Division of Quality Assurance (DQA),

Wisconsin Department of Health Services: DQA updates

10:40am Break

10:55am Program updates:

Jessica Trudell, Counsel to the Board

Kim Marheine, Ombudsman Services Supervisor

Kellie Miller, Volunteer Services Supervisor

Vicki Buchholz, Medigap Helpline Services Supervisor

Heather A. Bruemmer, Executive Director/State Ombudsman: Administrative Report

12:10pm Comments from the public. Public comment will be limited to three (3) minutes per person. Your microphone will be muted after three (3) minutes. If you would like to offer a comment during this period, please identify yourself in the messaging function of BlueJeans or wait for instructions if you are appearing via phone.

12:25pm Other issues to come before the Chair

- Schedule meeting dates for 2021: May 12<sup>th</sup>, August 4<sup>th</sup>, October 27th
- Adjournment

Reasonable accommodations, including providing materials in an alternative format, can be available for qualified individuals with disabilities upon reasonable advance request. This agency, to the extent possible, holds meetings in facilities that are physically accessible to persons with disabilities. For questions about accessibility or to request a reasonable accommodation in advance, please contact us at (608) 246-7018.