

## STATE OF WISCONSIN BOARD ON AGING AND LONG TERM CARE

1402 Pankratz Street, Suite 111 Madison, WI 53704-4001

Ombudsman Program (800) 815-0015 Medigap Helpline (800) 242-1060 Part D Helpline (855) 677-2783 Fax (608) 246-7001 http://longtermcare.wi.gov MEMBERS of the BOARD
Barbara M. Bechtel
Michael Brooks
Tanya L. Meyer
Dr. Valerie A. Palarski
James Surprise
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
And
STATE LONG TERM
CARE OMBUDSMAN
Heather A. Bruemmer

BOARD MEETING AGENDA-AMENDED
Wednesday, February 19, 2020
Holiday Inn at the American Center
5109 W Terrace Dr, Madison, WI 53718
Phone: (608) 249-4220

9:00am Welcome, Call to Order: Tanya Meyer, Chair Changes to Agenda Approval of Agenda Approval of Minutes (October 30, 2019) 9:15am Heather A. Bruemmer, Executive Director/State Ombudsman: Administrative Report 9:30am Kari Orn, Silver Alert Program Coordinator, Wisconsin Department of Justice Division of Criminal Investigation: Overview of the Silver Alert Program Break 10:45am Jessica Trudell, Counsel to the Board: Introduction to the Board and updates 11:00am 11:30am Comments from the public 11:45am Working lunch Kim Marheine, Ombudsman Services Supervisor: Program updates 12:30pm 1:00pm **Kellie Miller,** Volunteer Services Supervisor: Program updates 1:30pm **Vicki Buchholz,** Medigap Helpline Services Supervisor: Program updates 2:00pm - Other issues to come before the Chair - Next meeting dates for 2020: May 13<sup>th</sup>, August 5<sup>th</sup>, October 28th - Adjournment

Reasonable accommodations, including providing materials in an alternative format, can be available for qualified individuals with disabilities upon reasonable advance request. This agency, to the extent possible, holds meetings in facilities that are physically accessible to persons with disabilities. For questions about accessibility or to request a reasonable accommodation in advance, please contact us at (608) 246-7018.