

STATE OF WISCONSIN BOARD ON AGING AND LONG TERM CARE

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Barbara M. Bechtel
Michael Brooks
Tanya L. Meyer
Dr. Valerie A. Palarski
James Surprise
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
And
STATE LONG TERM
CARE OMBUDSMAN
Heather A. Bruemmer

BOARD MEETING AGENDA
Wednesday, October 30, 2019
Holiday Inn at the American Center
5109 W Terrace Dr, Madison, WI 53718
Phone: (608) 249-4220

9:00am Welcome, Call to Order: Tanya Meyer, Chair Changes to Agenda Approval of Agenda Approval of Minutes (August 7, 2019) 9:15am Remarks from a Board member: Dr. Dale Taylor 9:30am Otis Woods, Department of Health Services, Administrator, Division of Quality Assurance: "Nursing Home and Assisted Living Oversight Updates" 11:00am Break 11:15am Matt Rohloff, Regional Ombudsman: Crisis Innovation Network 11:35am Jessica Trudell, Counsel to the Board: Introduction to the Board 11:45am Comments from the public 12:00pm Working lunch Kim Marheine, Ombudsman Services Supervisor: Program updates 12:30pm 1:00pm **Kellie Miller,** Volunteer Services Supervisor: Program updates 1:30pm Vicki Buchholz, Medigap Helpline Services Supervisor: Program updates 2:00pm Heather A. Bruemmer, Executive Director/State Ombudsman: Administrative Report Other issues to come before the Chair 2:30pm - Next meeting dates for 2020: March 4th, May 13th, August 5th, October 28th - Adjournment