

## STATE OF WISCONSIN BOARD ON AGING AND LONG TERM CARE

1402 Pankratz Street, Suite 111 Madison, WI 53704-4001

Ombudsman Program (800) 815-0015 Medigap Helpline (800) 242-1060 Part D Helpline (855) 677-2783 Fax (608) 246-7001 http://longtermcare.wi.gov MEMBERS of the BOARD Barbara M. Bechtel Michael Brooks Tanya L. Meyer Dr. Valerie A. Palarski James Surprise Dr. Dale B. Taylor

EXECUTIVE DIRECTOR And STATE LONG TERM CARE OMBUDSMAN Heather A. Bruemmer

## BOARD MEETING AGENDA Wednesday, August 7, 2019 Central Office 1402 Pankratz Street, Suite 101 Madison, WI 53704

9:00am	Welcome, Call to Order: <b>Tanya Meyer</b> , Chair Changes to Agenda Approval of Agenda Approval of Minutes (May 16, 2019)
9:15am	Remarks from a Board member: Jim Surprise
9:30am	<b>Kevin Coughlin</b> , Department of Health Services, Policy Initiative Advisor – Executive, Division of Medicaid Services: Program updates
10:45am	Break
11:00am	<b>Debra Ross,</b> 2019 Louise Abraham Yaffee Volunteer Ombudsman Award Recipient <b>Kellie Miller,</b> Volunteer Services Supervisor: Program updates
11:45am	Comments from the public
12:00pm	Working lunch
12:45pm	Kim Marheine, Ombudsman Services Supervisor: Program updates
1:15pm	Vicki Buchholz, Medigap Helpline Services Supervisor: Program updates
1:45pm	Heather A. Bruemmer, Executive Director/State Ombudsman: Administrative Report
2:30pm	Other issues to come before the Chair - Next meeting dates for 2019: 10/30 - Adjournment