



STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE
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MEMBERS of the BOARD
Abigail Lowery
Tanya L. Meyer
Dr. Valerie A. Palarski
James Surprise
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
and
STATE OMBUDSMAN
Jessica L. Trudell

OPEN MEETING NOTICE
BOARD ON AGING AND LONG TERM CARE
BOARD MEETING

Wednesday, February 8, 2023

In-person at
DoubleTree Madison East
Two Lakes Ballroom
4402 E Washington Ave
Madison WI

Or join virtually via Microsoft Teams:

https://teams.microsoft.com/l/meetup-join/19%3ameeting_MjVmN2EwODYtMGQ3Yi00ZjYxLTg2MWYtZGI5MTlmZjc1ZDQ4%40thread.v2/0?context=%7b%22Tid%22%3a%22f4e2d11c-fae4-453b-b6c0-2964663779aa%22%2c%22Oid%22%3a%22503dab19-c5bb-4434-9f23-fd857caa1ce3%22%7d

Meeting ID: 226 952 723 721

Passcode: AK8cF8

Or join by phone: 1 608-571-2209

Conference code: 383 799 906#

- 9:30am **Welcome and Call to Order**, James Surprise, Chair
Changes to Agenda
Approval of Agenda
Approval of Minutes (November 9, 2022)
Introduction of new Board Member Dr. Khyana Pumphrey
- 9:35am **Relocations and Closures**, Nancy Studt, Relocation Ombudsman Lead, Jenny Bielefeldt and Jessica Toscano, Regional Ombudsmen.
- 10:45am **Break**
- 11:00am **Medigap Annual Enrollment Period**, Cheryl Zautcke, Medigap Counselor and Sharon Cline, Medigap Part D Counselor.

- 11:40am **Comments from the Public.** Public comment will be limited to three (3) minutes per person. Your microphone will be muted after three (3) minutes. If you would like to offer a comment during this period, please identify yourself in the messaging function of Teams or wait for instructions if you are appearing via phone or in-person.
- 12:00pm **Lunch**
- 12:30pm **Senior Medicare Patrol**, Ingrid Kunder, MBA, Senior Medicare Patrol Project Manager, Greater Wisconsin Agency on Aging Resources (GWAAR).
- 1:30pm **Program Updates**
Vicki Buchholz, Medigap Helpline Services Supervisor

Kellie Miller, Volunteer Services Supervisor and **Sheryl Meyer**, Volunteer Coordinator

Kim Marheine, Ombudsman Services Supervisor

Kristen Johnson, Counsel to the Board

Jessica L. Trudell, Executive Director/State Ombudsman
- 2:30pm **Board Business, James Surprise, Chair**
-State Ombudsman conference and Consumer Voice conference 2023
-Other issues to come before the Chair
- Meeting dates for 2023: May 4th, August 2nd, November 1st
-Topics or speakers Board wants at future meetings
- Adjournment

After the Board meeting, the **Executive Committee** will meet to review nominations for the Louise Abrahams Yaffe Award. The Volunteer Ombudsman program honors a volunteer who has demonstrated remarkable service to older adults in nursing homes with this award.

Reasonable accommodations can be available for qualified individuals with disabilities upon reasonable advance request. This agency, to the extent possible, holds meetings in facilities that are physically accessible to persons with disabilities. For questions about accessibility or to request a reasonable accommodation in advance, please contact us at (608) 246-7018.