

STATE OF WISCONSIN BOARD ON AGING AND LONG TERM CARE

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Ombudsman Program (800) 815-0015 Medigap Helpline (800) 242-1060 Part D Helpline (855) 677-2783 Fax (608) 246-7001 http://longtermcare.wi.gov MEMBERS of the BOARD
Barbara M. Bechtel
Michael Brooks
Abigail Lowery
Tanya L. Meyer
Dr. Valerie A. Palarski
James Surprise
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
And
STATE LONG TERM
CARE OMBUDSMAN
Heather A. Bruemmer

BOARD MEETING AGENDA OPEN MEETING NOTICE

Wednesday, February 9, 2022 9:00am -12:45 pm

This meeting will be held virtually via Zoom.

Join online:

https://us06web.zoom.us/j/89913492276?pwd=REVwdDgwcjlpdGRNTHVFbFljTjg2QT09

Join by phone:

USA 215 446 3656 USA 888 363 4734 (US Toll Free)

Conference code:

723163

9:00am Welcome, Call to Order: **Tanya Meyer**, Chair

Changes to Agenda Approval of Agenda

Approval of Minutes (October 27, 2021)

9:15am Medigap Helpline Program COVID-19 Response and Open Enrollment Discussion:

Medigap Helpline staff

10:15am Equity and Inclusion Agency Discussion: Jessica Trudell, Equity & Inclusion Officer and

Counsel to the Board and the BOALTC Equity and Inclusion Workgroup

10:45am Break

11:00am Program updates:

Jessica Trudell, Counsel to the Board

Kim Marheine, Ombudsman Services Supervisor

Kellie Miller, Volunteer Services Supervisor

Vicki Buchholz, Medigap Helpline Services Supervisor

Heather A. Bruemmer, Executive Director/State Ombudsman: Administrative Report

12:00pm Comments from the public. Public comment will be limited to three (3) minutes per person. Your microphone will be muted after three (3) minutes. If you would like to

offer a comment during this period, please identify yourself in the messaging function of

Zoom or wait for instructions if you are appearing via phone.

12:10pm Nominating Committee for election of new officers of the Board

12:30pm Other issues to come before the Chair:

-2022 meetings: May 11th, August 3rd, October 26th

-Adjournment

Reasonable accommodations, including providing materials in an alternative format, can be available for qualified individuals with disabilities upon reasonable advance request. This agency, to the extent possible, holds meetings in facilities that are physically accessible to persons with disabilities. For questions about accessibility or to request a reasonable accommodation in advance, please contact us at (608) 246-7018.