



BOARD ON
AGING &
LONG TERM CARE

OFFICE OF THE STATE LONG TERM CARE OMBUDSMAN

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FOR IMMEDIATE RELEASE

Board on Aging and Long Term Care Receives Inclusa Foundation Grant

The Wisconsin Board on Aging and Long Term Care is excited to announce its award of grant funding through the Inclusa Foundation. The grant project, titled, “Empowerment in Action: Self-Advocacy for Assisted Living Residents,” allows for the expansion and enhancement of advocacy services for adults aged 60 and over living in select assisted living communities in Chippewa, Clark, and Eau Claire counties.

This grant project will expand the Board’s Assisted Living Volunteer pilot, hiring a full-time Resident Advocacy Specialist to meet with residents in assisted living communities to learn more about how they feel about their care, independence, self-determination and staff responsiveness to residents’ rights. The Resident Advocacy Specialist will also be responsible for recruiting a volunteer contingent to make weekly visits to assisted living homes and work with providers and the Regional Ombudsman to resolve resident complaints and support person-centered customer service.

Additional goals of this project include development of resident and family councils using Ombudsman Program self-governance models, education and skill-building aimed at self-direction, empowerment of assisted living residents, and facilitation of collaborations between community partners to build proactive response plans aimed at mitigating risk and reducing social isolation.

The Board on Aging and Long Term Care is honored to receive this grant and is excited to partner with the Inclusa Foundation and the assisted living community to continue improving advocacy services for older adults in Wisconsin. This project will run through April 2027.



Inclusa Foundation is a new grantmaking organization dedicated to improving the lives of people with disabilities and older adults across Wisconsin by fostering diverse and inclusive communities. Through partnerships and transformative initiatives in Long-Term Services and Supports (LTSS), the Foundation empowers individuals, enhances community well-being, and promotes a more equitable future for all.