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Medicare Plan Finder Provider Directory Special Enrollment Period

New in 2026, the Medicare Plan Finder tool now includes a provider directory for beneficiaries to verify their doctors or other healthcare providers are in network for Medicare Advantage plans.

The Center for Medicare and Medicaid Services (CMS), in response to potential errors that may exist within the Medicare Plan Finder's provider directory tool, has granted a temporary special enrollment period for beneficiaries who enrolled using this tool and later discovered that their provider is not in their Advantage plan's network ([HPMS Memo](#)).

To be eligible for this special enrollment period, beneficiaries must:

- Have enrolled in their current Advantage plan with a start (effective) date between 1/1/2026 and 12/1/2026,
- Used the Plan Finder tool on Medicare.gov to enroll in their Advantage plan, and
- Be within 3 months of their plan's start (effective) date.

To use this special enrollment period, beneficiaries must **contact 1-800-MEDICARE** (633-4227) and speak with a customer service representative. When utilizing this special enrollment period, beneficiaries can change Medicare Advantage plans, return to Original Medicare, or return to Original Medicare and enroll in a Medicare Part D plan.

For further questions or assistance about Medicare-related health insurance coverage in Wisconsin, contact the Medigap Helpline at 1-800-242-1060 to speak with a counselor.

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