



STATE OF WISCONSIN  
BOARD ON AGING AND LONG TERM CARE

1402 Pankratz Street, Suite 111  
Madison, WI 53704-4001

Ombudsman Program (800) 815-0015  
Medigap Helpline (800) 242-1060  
Part D Helpline (855) 677-2783  
Fax (608) 246-7001  
<http://longtermcare.wi.gov>

MEMBERS of the BOARD  
Barbara M. Bechtel  
Michael Brooks  
Tanya L. Meyer  
Dr. Valerie A. Palarski  
James Surprise  
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR  
And  
STATE LONG TERM  
CARE OMBUDSMAN  
Heather A. Bruemmer

---

**BOARD MEETING AGENDA  
OPEN MEETING NOTICE**

**Wednesday, August 5, 2020  
9:00am -11:30am**

This meeting will be held virtually over Skype in accordance with Governor Evers' Executive Order #72 and Emergency Order #8 of Public Health Madison & Dane County.

Join online:

<https://bit.ly/2C8wcOH>

Join by phone:

(608) 316-9000, Conference ID: 33636816#

- 9:00am Welcome, Call to Order: **Tanya Meyer**, Chair  
Changes to Agenda  
Approval of Agenda  
Approval of Minutes (February 2020)
- 9:15am Nomination Committee Report: **Dr. Valerie Palarski** and **Dr. Dale Taylor**
- 9:30am **Cindy Ofstead**, Director, Office on Aging, **Doreen A. Goetsch**, CSW  
Adult Protective Services Coordinator, **Alice Page**, JD, MPH  
Adult Protective Services and Systems Developer, Bureau of Aging and Disability  
Resources Division of Public Health, Wisconsin Department of Health Services:  
Program updates
- 10:20am **Jessica Trudell**, Counsel to the Board: Program updates
- 10:30am **Kim Marheine**, Ombudsman Services Supervisor: Program updates & introduction of  
new Assistant Supervisor, **Rachel Selking**
- 10:40am **Kellie Miller**, Volunteer Services Supervisor: Program updates
- 10:50am **Vicki Buchholz**, Medigap Helpline Services Supervisor: Program updates
- 11:00am Comments from the public. Public comment will be limited to three (3) minutes per  
person. Your microphone will be muted after three (3) minutes. If you would like to

offer a comment during this period, please identify yourself in the messaging function of Skype, or wait for instructions if you are appearing via phone.

11:15am **Heather A. Bruemmer**, Executive Director/State Ombudsman: Administrative Report

11:30am Other issues to come before the Chair  
- Next meeting dates for 2020: October 28th  
- Adjournment

Reasonable accommodations, including providing materials in an alternative format, can be available for qualified individuals with disabilities upon reasonable advance request. This agency, to the extent possible, holds meetings in facilities that are physically accessible to persons with disabilities. For questions about accessibility or to request a reasonable accommodation in advance, please contact us at (608) 246-7018. Please also contact us if you need a local number, other than the 608-number listed for the Skype call-in information.