



STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE
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MEMBERS of the BOARD
Jackie Gordon
Abigail Lowery
Tanya L. Meyer
Dr. Valerie A. Palarski
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
Jessica L. Trudell

STATE OMBUDSMAN
Kim Marheine

STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE
BOARD MEETING
Friday, November 10, 2023
9:30 A.M.

In Person at:

DoubleTree Madison East
Two Lakes Ballroom
4402 E Washington Ave
Madison WI

Join virtually via Teams:

[Click here to join the meeting](#)

https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZmJmZGUxYjQtZDI0ZS00NjRmLTlhOGQtYzJjMDgwZWYwNTcw%40thread.v2/0?context=%7b%22tid%22%3a%22f4e2d11c-fae4-453b-b6c0-2964663779aa%22%2c%22oid%22%3a%22503dab19-c5bb-4434-9f23-fd857caa1ce3%22%7d

Meeting ID: 287 527 569 184

Password: NTumcp

Join by phone for audio only:

1- 608-571-2209

Phone Conference ID: 982 572 592#

1. **Welcome and Call to Order** - Abigail Lowery, Chair
 - Introduction of new Board Members
2. **Changes to Agenda**
3. **Approval of Agenda**
4. **Approval of Minutes from August 2, 2023**
5. **Election of Vice Chairperson**

- 6. Elder Abuse Initiatives at Department of Justice and Greater Wisconsin Agency on Aging Resources (GWAAR)** - Mike Austin, DOJ; Doreen Goetsch, Abuse in Later Life Project Coordinator at GWAAR; Joanna Reinstein, Elder Abuse Hotline Coordinator at GWAAR

Break (15 minutes)

- 7. Public Records Training for Board Members** - Kristen Johnson, Counsel to the Board

8. Comments from the public. Public comment will be limited to three (3) minutes per person. Your microphone will be muted after three (3) minutes. If you would like to offer a comment during this period, please identify yourself in the messaging function of Teams or wait for instructions if you are appearing via phone or in-person.

12:00 P.M. Lunch break (30 minutes)

- 9. The Intake Process** - Debbie Walker, Medigap Intake Advocate; Connie Inda, Ombudsman Program Advocacy Specialist; Joan Schmitz, Ombudsman Lead

10. Management Program Updates:

- Vicki Buchholz, Medigap Helpline Services Supervisor
- Liza Morrow, Volunteer Services Supervisor and Sheryl Meyer, Volunteer Coordinator
- Kim Marheine, State Long Term Care Ombudsman
- Kristen Johnson, Counsel to the Board
- Jessica L. Trudell, Executive Director

- 11. Approval of Meeting Dates for 2024** - February 7th, May 8th, August 28th, November 6th (alternative dates: May 22nd, August 21st, November 13th)

- 12. Board Business** - Abigail Lowery, Chair

- Other issues to come before the Chair

13. Adjournment