



STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE
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MEMBERS of the BOARD
Dr. Marianne Bloch
Mary Bouche
Jackie Gordon
Abigail Lowery
Dr. Valerie A. Palarski
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
Jessica L. Trudell

STATE OMBUDSMAN
Jenna Helminski Juve

STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE
BOARD MEETING
Wednesday, February 4, 2026
9:30 A.M.

This meeting is being held via video teleconference only. Members of the public and media may attend online or by telephone. All public participants' phones/microphones will be muted during the meeting, with the exception of any public comment period.

Join virtually via Teams:

<https://tinyurl.com/3zhehb55>

Meeting ID: 253 867 493 627 96

Passcode: Nn2NC6Ei

Join by phone for audio only:

Phone #: 1-608-571-2209

Phone Conference ID: 750 355 07#

1. Welcome and Call to Order

- Introductions

2. Election of Board Officers

- Chairperson
- Vice Chairperson
- Secretary

3. Changes to Agenda

4. Approval of Agenda

5. Approval of Minutes from October 29, 2025

6. Four Futures of Aging and Reflections on Envision Strategic Foresight Training –
Kristen Johnson, Counsel to the Board, Liza Morrow, Volunteer Services Supervisor,
Jessica Trudell, Executive Director

7. Discussion and Possible Action on Development of Advocacy Framework

8. Medigap Helpline Program Updates – Nick Lutes, Medigap Helpline Services
Supervisor

9. Long Term Care Ombudsman Program Updates

- Ombudsman Program – Jenna Helminski Juve, State Long Term Care Ombudsman
- Ombudsman Volunteer Program – Liza Morrow, Volunteer Services Supervisor

10. Legislative & Legal Update – Kristen Johnson, Counsel to the Board

11. Administrative & Executive Report – Jessica Trudell, Executive Director

12. Comments from the public. Public comment will be limited to three (3) minutes per person. Your microphone will be muted after three (3) minutes. If you would like to offer a comment during this period, please identify yourself in the messaging function of Teams or wait for instructions if you are appearing via phone. Please be aware that the Board cannot engage in discussion or take action on any item or topic that is not on this agenda. Because this is a public meeting, please do not disclose personal information or HIPAA protected information. You may also submit public comments to: BOALTC@wisconsin.gov or mail to the Board on Aging and Long Term Care, 1402 Pankratz Street, Suite 111 Madison, WI 53704.

13. Board Business

- Other topics or presenters Board members would like at future meetings
- Other issues to come before the Chair
- Next meeting dates: May 13, August 12, and November 11, 2026

14. Adjournment

Reasonable accommodations can be available for qualified individuals with disabilities upon reasonable advance request. This agency, to the extent possible, holds meetings in facilities that are physically accessible to persons with disabilities. For questions about accessibility or to request a reasonable accommodation in advance, please contact us at 800-815-0015.