



STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE
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MEMBERS of the BOARD
Mary Bouche
Jackie Gordon
Abigail Lowery
Tanya L. Meyer
Dr. Valerie A. Palarski
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
Jessica L. Trudell

STATE OMBUDSMAN
Kim Marheine

STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE
BOARD MEETING
Wednesday, May 8, 2024
9:30 A.M.

In Person at:

DoubleTree Madison East
Two Lakes Ballroom
4402 E Washington Ave
Madison WI

Join virtually via Teams:

[Click here to join the meeting](#)

https://teams.microsoft.com/l/meetup-join/19%3ameeting_YjkwZDJhZWltOWYwMi00NDI2LWI4YzEtMWU0ZjczMDg1M2Q1%40thead.v2/0?context=%7b%22Tid%22%3a%22f4e2d11c-fae4-453b-b6c0-2964663779aa%22%2c%22Oid%22%3a%22503dab19-c5bb-4434-9f23-fd857caa1ce3%22%7d

Meeting ID: 294 392 922 346

Passcode: Tt6ZAH

Join by phone for audio only:

1- 608-571-2209

Phone Conference ID: 386 216 474#

1. **Welcome and Call to Order** – Dr. Valerie Palarski, Chair
 - Introductions
2. **Changes to Agenda**
3. **Approval of Agenda**
4. **Approval of Minutes from February 7, 2024**

- 5. Ombudsman and VOP panel** – Kim Versteegen, VOP Assisted Living Project Lead and Linda Dobbratz and Stacey Carlson, Regional Ombudsmen

Break (15 minutes)

- 6. Older Americans Act Performance System (OAAPS) Report** – Kim Marheine, State Long Term Care Ombudsman
- 7. Comments from the public.** Public comment will be limited to three (3) minutes per person. Your microphone will be muted after three (3) minutes. If you would like to offer a comment during this period, please identify yourself in the messaging function of Teams or wait for instructions if you are appearing via phone or in-person. Please be aware that the Board cannot engage in discussion or take action on any item or topic that is not on this agenda. Because this is a public meeting, please do not disclose personal information or HIPAA protected information. You may also submit public comments to: BOALTC@wisconsin.gov or mail to the Board on Aging and Long Term Care, 1402 Pankratz Street, Suite 111 Madison, WI 53704.

Lunch break (30 minutes)

- 8. DQA Nursing Home Updates** – Ann Angell, Bureau Director and Jessica Radtke, Deputy Bureau Director, Bureau of Nursing Home Resident Care, Division of Quality Assurance, Wisconsin Department of Health Services

9. Management Program Updates:

- Vicki Buchholz, Medigap Helpline Services Supervisor
- Liza Morrow, Volunteer Services Supervisor
- Kim Marheine, State Long Term Care Ombudsman and Becky Mulhern, Ombudsman Services Supervisor
- Kristen Johnson, Counsel to the Board
- Jessica L. Trudell, Executive Director

10. Board Business – Dr. Valerie Palarski, Chair

- Other topics or presenters Board members would like at future meetings.
- Other issues to come before the Chair.
- Next meeting dates: August 28th, November 6th

11. Adjournment

Reasonable accommodations can be available for qualified individuals with disabilities upon reasonable advance request. This agency, to the extent possible, holds meetings in facilities that are physically accessible to persons with disabilities. For questions about accessibility or to request a reasonable accommodation in advance, please contact us at 800-815-0015.