



**STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE**

1402 Pankratz Street, Suite 111
Madison, WI 53704-4001

Medigap Helpline (800) 242-1060
Part D Helpline (855) 677-2783
Ombudsman Program (800) 815-0015
Fax (608) 246-7001

Email: BOALTCMedigap@wisconsin.gov
<http://longtermcare.wi.gov>



Thank you for contacting the State of Wisconsin Medigap Helpline or Medigap Prescription Drug Helpline. These helplines are a part of the Wisconsin State Health Insurance Assistance Program (SHIP), and our number can be found on the back of the Wisconsin Medicare and You Book. Your communication with our program indicated that you may need to contact an Income Maintenance Consortium or Tribal Agency for assistance.

In Wisconsin, Income Maintenance Consortia and Tribal Agencies assist the public with the following.

- Answering questions about your Medicaid (*BadgerCare*, *Medicare Savings Programs*, *MAPP*, etc.), FoodShare, and other program eligibility and current benefits.
- Apply for Medicaid, FoodShare, or other public benefits.
- Process your Medicaid, FoodShare, or other public benefit:
 - Application
 - Changes
 - Documents for proof of verification
- Renew your Medicaid, FoodShare, or other public benefits.
- Conduct your FoodShare interview.

Contact information for the Wisconsin Income Maintenance Consortia and Tribal Agencies based on your county or tribal community can be found attached to this letter (DHS P-02342).

If you need assistance with your Medicare-related insurance options or questions, you can contact the Medigap Helpline at either of the numbers below. In your message, please be sure to include your name, address, call back number, email address (if available), and reason for your call. You will be contacted using the information you provide.

Medigap Helpline: (800) 242-1060

Medigap Part D & Prescription Drug Helpline: (855) 677-2783

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Income Maintenance Consortiums and Tribal Agencies

Contact Information

Income maintenance consortiums (often called agencies) and tribal agencies can help you with eligibility services for programs like Medicaid, BadgerCare Plus, and FoodShare. The table below lists income maintenance consortiums and tribal agencies alphabetically and includes telephone numbers as well as the counties that make up each consortium. If you have questions about your eligibility or case, call the consortium that represents your county or your tribal agency.

Bad River Band of Lake Superior Tribe of Chippewa Indians	715-682-7127
Bay Lake	888-794-5747
<ul style="list-style-type: none"> Brown Door Marinette Oconto Shawano 	
Capital	888-794-5556
<ul style="list-style-type: none"> Adams Columbia Dane Dodge Juneau Richland Sauk Sheboygan 	
Central	888-445-1621
<ul style="list-style-type: none"> Langlade Marathon Oneida Portage 	
East Central Income Maintenance Partnership	888-256-4563
<ul style="list-style-type: none"> Calumet Green Lake Kewaunee Manitowoc Marquette Outagamie Waupaca Wausara Winnebago 	
Forest County Potawatomi Community	715-478-4433
Great Rivers	888-283-0012
<ul style="list-style-type: none"> Barron Burnett Chippewa Douglas Dunn Eau Claire Pierce Polk St. Croix Washburn 	
Lac Courte Oreilles Band of Lake Superior Tribe of Chippewa Indians of Wisconsin	715-634-8934
Lac du Flambeau Band of Lake Superior Tribe of Chippewa Indians	715-588-4235
Menominee Indian Tribe of Wisconsin	715-799-5137
Milwaukee Enrollment Services (MILES)	888-947-6583
Milwaukee	
Moraine Lakes	888-446-1239
<ul style="list-style-type: none"> Fond du Lac Ozaukee Walworth Washington Waukesha 	
Northern	888-794-5722
<ul style="list-style-type: none"> Ashland Bayfield Florence Forest Iron Lincoln Price Rusk Sawyer Taylor Vilas Wood 	
Oneida Nation	800-216-3216
Red Cliff Band of Lake Superior Chippewa	715-779-3706
Sokaogon Chippewa Community	715-478-3265
Southern	888-794-5780
<ul style="list-style-type: none"> Crawford Grant Green Iowa Jefferson Lafayette Rock 	
Stockbridge-Munsee Community	715-793-4032
Western Region for Economic Assistance	888-627-0430
<ul style="list-style-type: none"> Buffalo Clark Jackson La Crosse Monroe Pepin Trempealeau Vernon 	
Wisconsin's Kenosha Racine Partnership (WKRP)	888-794-5820
<ul style="list-style-type: none"> Kenosha Racine 	

Map of Income Maintenance Consortiums and Tribal Agencies

