



**STATE OF WISCONSIN  
BOARD ON AGING AND LONG TERM CARE**

1402 Pankratz Street, Suite 111  
Madison, WI 53704-4001

Medigap Helpline (800) 242-1060  
Part D Helpline (855) 677-2783  
Ombudsman Program (800) 815-0015  
Fax (608) 246-7001  
Email: [BOALTCMedigap@wisconsin.gov](mailto:BOALTCMedigap@wisconsin.gov)  
<http://longtermcare.wi.gov>



Thank you for contacting the State of Wisconsin Medigap Helpline or Medigap Prescription Drug Helpline. These helplines are a part of the Wisconsin State Health Insurance Assistance Program (SHIP), and our number can be found on the back of the Wisconsin Medicare and You Book. Your communication with our program indicated that you may need to contact an Income Maintenance Consortium or Tribal Agency for assistance.

**In Wisconsin, Income Maintenance Consortia and Tribal Agencies assist the public with the following.**

- Answering questions about your Medicaid (*BadgerCare, Medicare Savings Programs, MAPP, etc.*), FoodShare, and other program eligibility and current benefits.
- Apply for Medicaid, FoodShare, or other public benefits.
- Process your Medicaid, FoodShare, or other public benefit:
  - Application
  - Changes
  - Documents for proof of verification
- Renew your Medicaid, FoodShare, or other public benefits.
- Conduct your FoodShare interview.

**Contact information for the Wisconsin Income Maintenance Consortia and Tribal Agencies based on your county or tribal community can be found attached to this letter (DHS P-02342).**

If you need assistance with your Medicare-related insurance options or questions, you can contact the Medigap Helpline at either of the numbers below. In your message, please be sure to include your name, address, call back number, email address (if available), and reason for your call. You will be contacted using the information you provide.

Medigap Helpline: (800) 242-1060

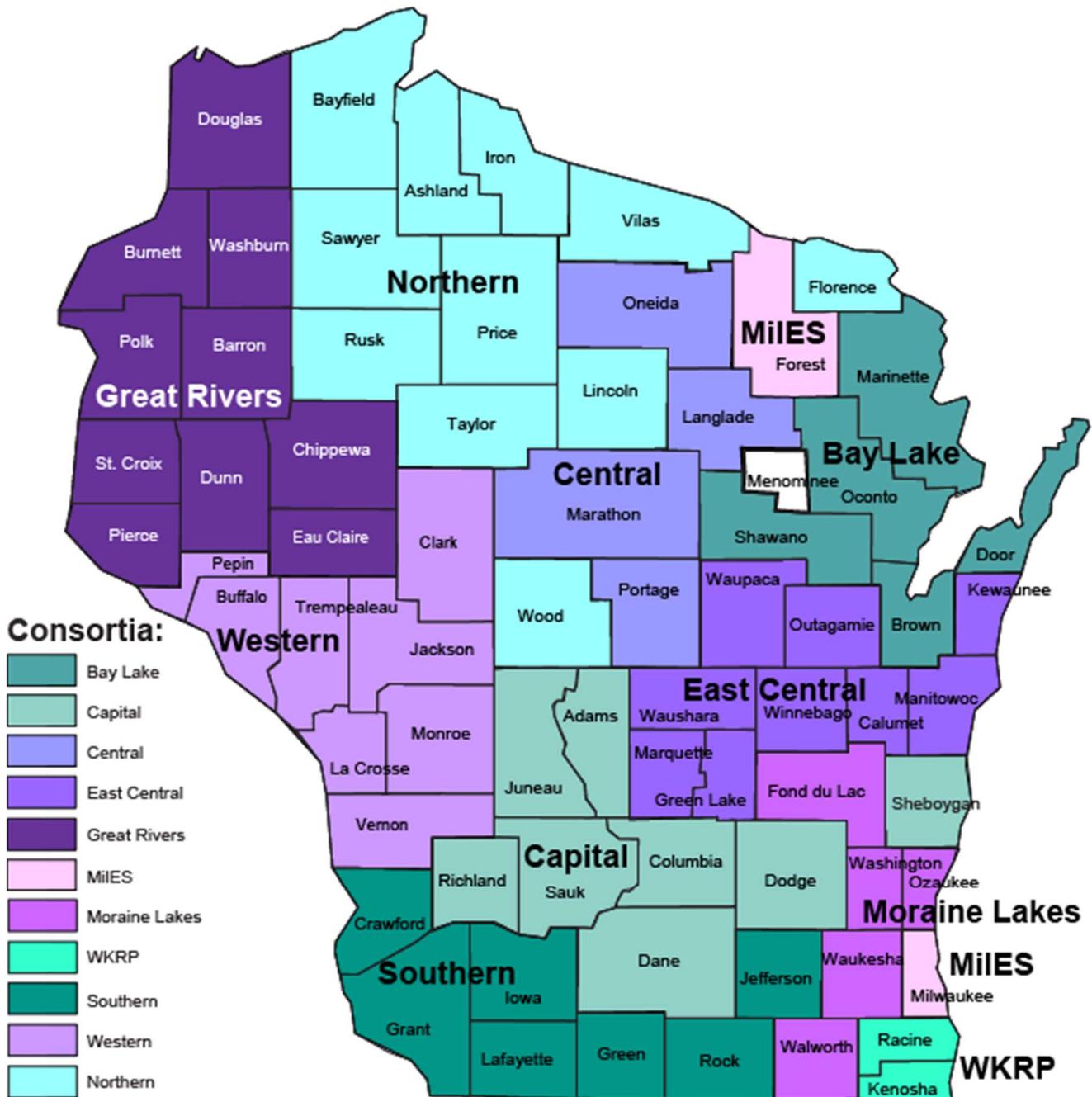
Medigap Part D & Prescription Drug Helpline: (855) 677-2783

This publication is supported by the Administration for Community Living (ACL), U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$1,061,673 with 100 percent funding by ACL/HHS. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by ACL/HHS, or the U.S. Government.

# Local County and Tribal Agencies Contact Information

Local county and Tribal agencies can help you get and keep state benefits. Counties are grouped into regions called consortia. Each region has a call center that serves its counties. You can find agency phone numbers on the next page or complete contact details at [dhs.wi.gov/im-agency](https://dhs.wi.gov/im-agency).

If you are interested in programs like BadgerCare Plus, Medicaid, and FoodShare, go to [access.wi.com](https://access.wi.com) or contact your agency.



## County Agencies

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### **Bay Lake** **888-794-5747**

- Brown
- Door
- Marinette
- Oconto
- Shawano

### **Capital** **888-794-5556**

- Adams
- Columbia
- Dane
- Dodge
- Juneau
- Richland
- Sauk
- Sheboygan

### **Central** **888-445-1621**

- Langlade
- Marathon
- Oneida
- Portage

### **East Central** **888-256-4563**

- Calumet
- Green Lake
- Kewaunee
- Manitowoc
- Marquette
- Outagamie
- Waupaca
- Waushara
- Winnebago

### **Great Rivers** **888-283-0012**

- Barron
- Burnett
- Chippewa
- Douglas
- Dunn
- Eau Claire
- Pierce
- Polk
- St. Croix
- Washburn

### **Milwaukee Enrollment Services (MiES)** **888-947-6583**

- Milwaukee

### **833-319-3091**

- Forest

### **Moraine Lakes** **888-446-1239**

- Fond du Lac
- Ozaukee
- Walworth
- Washington
- Waukesha

### **Northern** **888-794-5722**

- Ashland
- Bayfield
- Florence
- Iron
- Lincoln
- Price
- Rusk
- Sawyer
- Taylor
- Vilas
- Wood

### **Southern** **888-794-5780**

- Crawford
- Grant
- Green
- Iowa
- Jefferson
- Lafayette
- Rock

### **Western** **888-627-0430**

- Buffalo
- Clark
- Jackson
- La Crosse
- Monroe
- Pepin
- Trempealeau
- Vernon

### **Wisconsin's Kenosha Racine Partnership (WGRP)** **888-794-5820**

- Kenosha
- Racine

## Tribal Agencies

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**Bad River Band of Lake Superior Tribe of Chippewa Indians**  
**715-682-7127**

**Forest County Potawatomi Community**  
**715-478-4433**

**Lac Courte Oreilles Band of Lake Superior Tribe of Chippewa Indians of Wisconsin**  
**715-634-8934**

**Lac du Flambeau Band of Lake Superior Tribe of Chippewa Indians**  
**715-588-4235**

**Menominee Indian Tribe of Wisconsin**  
**715-799-5137**

**Oneida Nation**  
**800-216-3216**

**Red Cliff Band of Lake Superior Chippewa**  
**715-779-3706**

**Sokaogon Chippewa Community**  
**715-478-3265**

**Stockbridge-Munsee Community**  
**715-793-4032**