



STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE

1402 Pankratz Street, Suite 111
Madison, WI 53704-4001
(608) 246-7013
Ombudsman Program (800) 815-0015
Medigap Helpline (800) 242-1060
Part D Helpline (855) 677-2783
Fax (608) 246-7001
<http://longtermcare.wi.gov>

BOARD OF DIRECTORS

Eva Arnold
Barbara M. Bechtel
Michael Brooks
Tanya L. Meyer
James Surprise
Dale B. Taylor

EXECUTIVE DIRECTOR

Heather A. Bruemmer

Meeting of the Board on Aging and Long Term Care
1402 Pankratz Street, Room 100
Madison, Wisconsin 53704

Wednesday, May 4, 2016

AGENDA

- 9:00am Welcome, Call to Order: **James Surprise**, Chair
Changes to Agenda
Approval of Agenda
Approval of Minutes (March 2, 2016)
- 9:15am Remarks from a Board Member, **Barbara Bechtel**
- 9:30am **Otis Woods**, Division Administrator, Department of Health Services, and Division of Quality Assurance: Updates in Long Term Care
- 10:30am Break
- 10:45am **Bill Donaldson**, Counsel to the Board on Aging of Long Term Care and **Kim Marheine**, Ombudsman Services Supervisor, Board on Aging and Long Term Care: Boundaries of Surrogate Decision Makers
- 11:30am **Heather A. Bruemmer**, Executive Director/State Ombudsman, Board on Aging and Long Term Care: Ombudsman Regulations update
- 11:45am Working lunch
- 12:30pm **Kellie Miller**, Volunteer Services Supervisor, **Cindy Freitag**, Volunteer Coordinator and **Todd Elmer**, Louise Abraham Yaffe Award Winner
- 1:00pm **Bill Donaldson**, Counsel to the Board: Legislative updates
- 1:20pm **Vicki Buchholz**, Medigap Helpline Services Supervisor: Program updates
- 1:40pm **Kim Marheine**, Ombudsman Services Supervisor: Program updates
- 2:00pm Comments from the public
- 2:10pm **Heather A. Bruemmer**, Executive Director: Administrative Report
- 2:30pm Other issues to come before the Board Chair
- Next meeting date: August 3, 2016
- Adjournment