



STATE OF WISCONSIN  
BOARD ON AGING AND LONG TERM CARE

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BOARD OF DIRECTORS

Eva Arnold  
Barbara M. Bechtel  
Michael Brooks  
Terry Lynch  
Tanya L. Meyer  
James Surprise  
Dale B. Taylor

EXECUTIVE DIRECTOR

Heather A. Bruemmer

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Board of Directors Meeting  
1402 Pankratz Street, Room 100  
Madison, Wisconsin 53704

**Wednesday, March 2, 2016**

**AGENDA**

- 9:00am Welcome, Call to Order: **James Surprise**, Chair  
Changes to Agenda  
Approval of Agenda  
Approval of Minutes (November 11, 2015)
- 9:15am Remarks from a Board Member, **Dr. Dale Taylor**
- 9:30am **Heather Bruemmer**, Executive Director/State Ombudsman and **Bill Donaldson**, Counsel to the Board: Ombudsman Regulations Update
- 10:30am Break
- 10:45am **Kevin Coughlin**, Policy Initiative Advisor – Executive, Division of Long Term Care and **Pat Benesh**, Policy Analyst, Division of Quality Assurance, Department of Health Services: Updates on program initiatives
- 11:45am Working lunch
- 12:30pm **Bill Donaldson**, Counsel to the Board: Legislative updates
- 12:50pm **Kellie Miller**, Volunteer Services Supervisor: Program updates
- 1:10pm **Vicki Buchholz**, Medigap Helpline Services Supervisor: Program updates
- 1:30pm **Kim Marheine**, Ombudsman Services Supervisor: Program updates
- 1:50pm Comments from the public
- 2:00pm **Heather A. Bruemmer**, Executive Director: Administrative Report
- 2:15pm Nomination Committee for election of new officers: **Eva Arnold and Barbara Bechtel**
- 2:30pm Other issues to come before the Board Chair  
- Next meeting date: May 4, 2016  
- Adjournment