



STATE OF WISCONSIN  
BOARD ON AGING AND LONG TERM CARE

1402 Pankratz Street, Suite 111  
Madison, WI 53704-4001  
(608) 246-7013  
Ombudsman Program (800) 815-0015  
Medigap Helpline (800) 242-1060  
Part D Helpline (855) 677-2783  
Fax (608) 246-7001  
<http://longtermcare.wi.gov>

BOARD OF DIRECTORS

Eva Arnold  
Barbara M. Bechtel  
Michael Brooks  
Terry Lynch  
Tanya L. Meyer  
James Surprise  
Dale B. Taylor

EXECUTIVE DIRECTOR

Heather A. Bruemmer

---

Board of Directors Meeting  
1402 Pankratz Street, Room 100  
Madison, Wisconsin 53704

**Wednesday, August 6, 2014**

**AGENDA**

- 9:00am Welcome, Call to Order: **James Surprise**, Chair  
Changes to Agenda  
Approval of Agenda  
Approval of Minutes (May 7, 2014)
- 9:15am Remarks from a Board Member, **Michael Brooks**
- 9:30am **Brian Shoup**, Department of Health Services, Administrator, Division of Long Term Care and **Beth Wroblewski**, Deputy Administrator, Division of Long Term Care: Dementia Redesign update
- 10:30am Break
- 10:45am **Cindy Ofstead**, Department of Health Services, Director of the Office on Aging, Division of Long Term Care and **Jim Schmidlkofer**, Supervisor of Older Americans Act Services: State Plan Overview
- 11:45am **Bill Donaldson**, Counsel to the Board: Legislative updates
- 12:00pm Working lunch
- 12:30pm **Kellie Miller**, Volunteer Services Supervisor: Program updates and remarks from two current Volunteer Ombudsmen from Dane County: **Cheryl Kramer** and **Jerry Hisgen**
- 1:15pm **Kim Marheine**, Ombudsman Services Supervisor: Program updates
- 1:40pm **Vicki Buchholz**, Medigap Helpline Services Supervisor: Program Updates
- 2:00pm Comments from the public
- 2:10pm **Heather A. Bruemmer**, Executive Director: Administrative Report
- 2:30pm Other issues to come before the Board, **James Surprise**, Chair
- Next meeting date: November 14, 2014  
- Adjournment