



STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE

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BOARD OF DIRECTORS

Eva Arnold
Barbara M. Bechtel
Michael Brooks
Terry Lynch
Tanya L. Meyer
James Surprise
Dale B. Taylor

EXECUTIVE DIRECTOR

Heather A. Bruemmer

Board of Directors Meeting
1402 Pankratz Street, Room 100
Madison, Wisconsin 53704

Wednesday, May 7, 2014

AGENDA

- 9:00am Welcome, Call to Order: **James Surprise**, Chair
Changes to Agenda
Approval of Agenda
Approval of Minutes (February 12, 2014)
- 9:15am Remarks from a Board Member, **Tanya Meyer**
- 9:30am **Otis Woods**, Administrator, Division of Quality Assurance: Long Term Care Facilities update
- 10:30am Break
- 10:45am **Janet Zander**, Greater Wisconsin Area on Aging Resources (GWAAR), Advocacy & Public Policy Coordinator- GWAAR updates
- 11:15am **Vicki Buchholz**, Medigap Helpline Services Supervisor and **Connie Gengle**, Lead Medigap Counselor and **Chauncey Hunker**, Volunteer, Part D: Client Experiences, successes and a look ahead in the Part D Helpline Program
- 12:00pm Working lunch
- 12:30pm **Kellie Miller**, Volunteer Services Supervisor: Program updates
- 12:55pm **Bill Donaldson**, Counsel to the Board: Legislative updates
- 1:25pm **Kim Marheine**, Ombudsman Services Supervisor: Program updates
- 1:50pm Comments from the public
- 2:00pm **Heather A. Bruemmer**, Executive Director: Administrative Report
- 2:30pm Other issues to come before the Board, **James Surprise**, Chair
- Approval of Strategic Plan
- Next meeting date: August 6, 2014
- Adjournment