



STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE

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BOARD OF DIRECTORS

Eva Arnold
Barbara M. Bechtel
Michael Brooks
Terry Lynch
Tanya L. Meyer
James Surprise
Dale B. Taylor

EXECUTIVE DIRECTOR

Heather A. Bruemmer

Board of Directors Meeting
1402 Pankratz Street, Room 100
Madison, Wisconsin 53704

Wednesday, September 11, 2013

AGENDA

- 9:00am Welcome, Call to Order: **Terry Lynch**, Chair
Changes to Agenda
Approval of Agenda
Approval of Minutes (May 8, 2013)
- 9:15am Remarks from a Board Member, **Eva Arnold**
- 9:30am **Jim Canalas**, Chief Executive Officer and **Mark Hilliker**, Chief Operations Officer for
Community Care of Central Wisconsin: Overview of their organization and best practices
- 10:15am **Bill Donaldson**, Counsel to the Board: Legislative updates
- 10:30am Break
- 10:45am **Kim Marheine**, Ombudsman Services Supervisor: Program updates
- 11:00am **Patricia Benesh**, Quality Assurance Program Specialist, Division of Quality Assurance,
Department of Health Services: Music and Memory Initiative
- 11:45pm Working lunch
- 12:30pm **Kellie Miller**, Volunteer Services Supervisor: Program updates
- 12:45pm **Vicki Buchholz**, Medigap Helpline Services Supervisor: Program updates
- 1:00pm **Heather A. Bruemmer**, Executive Director: Administrative Report
- 1:30pm Comments from the public
- 1:45pm Closed Session per s. 19.85(1) (f) to discuss a personnel matter relating to a public
employee.
- 2:15pm Other issues to come before the Board, **Terry Lynch**, Chair
-Next meeting date: December 4, 2013
- Adjournment