



STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE

1402 Pankratz Street, Suite 111
Madison, WI 53704-4001
(608) 246-7013
Ombudsman Program (800) 815-0015
Medigap Helpline (800) 242-1060
Fax (608) 246-7001
<http://longtermcare.wi.gov>

BOARD OF DIRECTORS
Eva Arnold
Patricia A. Finder-Stone
Terry Lynch
Tanya L. Meyer
James Surprise
Dale B. Taylor
Barbara Thoni

EXECUTIVE DIRECTOR
Heather A. Bruemmer

Board of Directors Meeting
Board Room, #100, Central Office
1402 Pankratz Street, Suite 111
Madison, Wisconsin 53704
Thursday July 21, 2011

AGENDA

- 9:00am Welcome, Call to Order: **Dr. Dale Taylor**, Chairperson
Additions to Agenda
Approval of Agenda
Approval of Minutes (April 20, 2011)
- 9:15am Remarks from Board member, **Terry Lynch**
- 9:30am **Connie Gengle**, Vilas County Elderly Benefit Specialist and SHIP Counselor and representing Wisconsin Association Benefit Specialists
- 10:15am Break
- 10:30am **Gail Schwersenska**, Department of Health Services, Director, Office on Aging, Bureau of Aging and Disability Resources- DHS aging updates
- 11:15am **Bill Donaldson**, Counsel to the Board- Legislative updates
- 11:45am LUNCH
- 12:30pm **Kim Marheine**, Ombudsman Service Supervisor, Activity Report for the Long Term Care Ombudsman Program
- 1:00pm **Kellie Miller**, Volunteer Services Supervisor, Activity Report for the Volunteer Ombudsman Program
- 1:30pm **Vicki Buchholz**, Lead Medigap Counselor, Medigap Helpline updates
- 1:45pm **Heather Bruemmer**, Executive Director, Medigap Helpline and Administrative Report
- 2:00pm Other issues to come before the Board- **Dr. Dale Taylor**, Chairperson
- Comments from the public
-Next meeting date
- Adjournment