



STATE OF WISCONSIN
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FOR IMMEDIATE RELEASE

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Contact: Connie Inda
(800) 242-1060

The Medigap Helpline is well-known in the state of Wisconsin as the number to call for unbiased, professional insurance counseling, whether it concerns Medicare, Medicaid, Medicare supplemental, HIRSP (Health Insurance Risk Sharing Plan), COBRA, employer group health coverage, or any other health insurance plan for seniors or disabled individuals. Did you know that the Medigap Helpline is also a great resource for receiving printed materials on these subjects as well?

Anyone can call the Helpline to request insurance-related booklets, brochures, fact sheets, informational packets, and so on. If you call and get our voice mail, simply leave your name (correct spelling), address, phone number with area code, and the type of materials you would like to receive. If you call during our normal business hours which are 8 am to 4:30 pm Monday through Friday you may be able to speak with the intake advocate who will mail out the information you are seeking. Sometimes your call may be routed to a counselor who can answer your questions and who may want to send you to some written materials to add to the information that you discussed.

Requested booklets and pamphlets are normally mailed out no later than the following business day. In Wisconsin, these are usually received in 2 – 4 business days.

We keep a supply of the latest materials available from Medicare, Social Security, the Wisconsin Office of the Commissioner of Insurance, other advocacy groups, and our own printed materials, all of which are available for the asking.

If you are expecting to be starting Medicare soon, you can request our supplement insurance packet which contains helpful information for those who will be new to the Medicare system. This packet is also helpful for people who have other coverage and would like to find out about other options. After receiving this packet of information and looking it over, you are welcome to call us back with any questions you may have about the materials.

We are here to help.

Call The Medigap Helpline any time you have a question or concern about your health insurance coverage.

We are in Madison, Wisconsin at 1-800-242-1060 and are always happy to speak with you.

*By: Connie Inda
Medigap Intake Specialist*